

BULLETIN

Customer



Avoiding Scams and Ripoffs when Purchasing Transmission Repair!

Automatic transmission repairs are expensive; some can easily cost \$2000 and more. So it's more important than ever to find a shop that will provide quality repairs at a fair price. Here are a few ways you can avoid getting cheated when searching for a transmission repair center:

1. **Get Recommendations** — Ask friends and family to recommend a shop where they were treated well.
2. **Look for a Professional Appearance** — A clean, organized shop indicates a professional attitude. And that usually carries over into all phases of their business... including their repairs and job pricing.
3. **Avoid Phone Estimates** — Today it's virtually impossible to give an accurate estimate over the phone. Any shop that will give you a price before they see the car is probably low-balling you. Expect the price to go up considerably before the job is finished.
4. **Ask for a Detailed, Written Estimate** — After checking your car thoroughly, the repair center should have a fairly good idea of what's wrong with your car. They should be able to provide a written estimate that specifies what's wrong with your car, and what it'll cost to repair it.
5. **Look for Membership in Consumer Organizations** — Most reputable shops are members of an organization or association that provides consumer arbitration in the event of a dispute, such as the Better Business Bureau and AAA. ATRA provides this service to its members.

Use this link to find an [ATRA Member Shop](#) in your area.

